



Fountain Valley Fire Department **Fire Inspection Fraud Bulletin**

AN IMPORTANT MESSAGE FROM THE FOUNTAIN VALLEY FIRE DEPARTMENT

1. The Fire Department conducts annual Fire Life Safety and business license inspections at every business address in Fountain Valley.
2. These inspections are conducted by one of two groups of Fire Department personnel: Fire Suppression from the fire stations or fire prevention from Fire Administration.
3. Fire Department personnel are always in an official Fire Department uniform with Fountain Valley Fire Department badges and photo I.D. card.
4. Fire Department personnel **DO NOT** service fire protection equipment, i.e. fire extinguishers.
5. Fire Department personnel **DO NOT** ask for any money.

WHEN CONTACTING FIRE PROTECTION COMPANIES

Confirm and have them provide copies of the following licenses:

1. C-10 or C-16 License (based on the type of work) from the California Contractors State Licensing Board.
2. Business license for the City of Fountain Valley.
3. Picture I.D. from the California State Fire Marshal's Office.
4. Make an appointment with the Fire Protection Company. Any company who you have not done business with before or who you have not made an appointment with should not be allowed on the property.
5. Upon completion, request that the contractor leave all of the old parts they have replaced and billed you for.

HERE ARE SUGGESTIONS TO HELP PROTECT YOURSELF

1. All Fountain Valley Fire Department personnel **WILL NEVER** ask for money or leave an invoice for payment. The City will mail an invoice to your business after the inspection has been conducted.
2. Remember, if you are not comfortable, you can refuse service/entry and call the Fountain Valley Fire Department for assistance or questions at (714) 593-4436. If you feel threatened, call 911.

The Fountain Valley Fire Department would like to thank you for helping us combat this type of fraud.

Michelle Rudaitis
Fire Marshal