

**Community Satisfaction Survey**

The City of Fountain Valley invited the community to participate in a Community Satisfaction Survey. At the conclusion of the 90 day survey extension (May 20, 2024) City Council requested staff provide responses to the survey comments received by survey respondents. To provide efficient responses to the comments, staff categorized the comments into the following themes/ideas;

- Homelessness - FVPD
- ADU's / Development – Community Development Department
- Recreation and Senior Services – Community Services Department
- Road Conditions and Public Works – Public Works Department

Please find the City of Fountain Valley staff responses to the survey comments below.

If you have questions about the responses, or would like to speak with a staff member about the survey, please use the contact information below to reach the appropriate City Department;

Fountain Valley Police Department – (714) 593-4485

Fountain Valley Community Services Department – (714) 839-8611

Fountain Valley Community Development Department (714) 593-4425

Fountain Valley Public Works Department – (714) 593-4433

Fountain Valley Administrative Department/City Manager - (714) 593-4410

**SURVEY RESPONSES**

**Categorized**

**HOMELESSNESS**

1. Is the city doing anything about the increased number of homeless encampment at Mile Square Park? As I drive by Warne Ave., I see more and more campers and tents. Instead of more expensive, unaffordable homes being built, how about a few more senior living units for our aging population?. ADU's are increasing traffic, parking and infrastructure demands . I have lived here for more than 50 years and think this is still a great place to live, but am concerned for our future here.
2. Lack of enforcement of laws on vagrants is damaging the city environment and impacting safety. Nowadays people are a lot less likely to go to the parks and shop locally due to harassment and fear of homeless. Work together with the county instead of pointing to them and saying it's their jurisdiction. Enforce laws on littering (stop ignoring and looking the other way), theft (yes those shopping carts are stolen and likely their bikes). Enforce codes on the motorhomeless specifically codes 10.44.075 and 10.44.264. Go back to enforcing traffic laws again. Street racing and loud exhaust is ignored. Engineer the traffic flow and lights better. Maybe that needs some Artificial Intelligence to replace the Natural Ignorance that apparently controls it now. Clearly they do not drive the streets they govern. Overall city is on the downslope and used to be a better place to live.
3. The homeless problem is ridiculous and the woman under the tree needs to be evicted
4. Homelessness is becoming a problem and the State needs to address it by changing laws not throwing money at it.
5. HIRE MORE COPS! Our population continues to grow, our homeless population continues to grow, our crime continues to grow and yet our Police Department staffing continues to dwindle. How on earth do you expect to maintain a good safe community with the lowest amount of cops we've ever had in 20 years? This MUST be the #1 priority
6. My main complaint is the amount of homeless on streets even during the daytime when I'm trying to go on a walk. Also, the city trees on the sidewalk drop their seeds all over my yard and it's hard to keep up with all the weeds I'm stuck pulling. They only come out to trim the trees once a year so it gets to be a real problem. Otherwise, Fountain Valley is a great place to live and we are basically happy with everything here.

7. City overall is doing an excellent job making "FV a nice place to live".All though more homeless people are using Mile Square Park as a place to squat.RVs and tents are popping up by the day.Prevention is needed to reduce and eliminate homelessness in FV.
8. There has been dumping of homeless in our area lately.
9. Need to stop homeless from sleeping on public areas and camping & loitering on sidewalks and businesses. We are fortunate to have Mile Square park but it needs to be maintained better.
10. I like the City to know that homeless peoples numbers are increasing on the city streets and parks
11. Need to cleanup people living in their cars/trailers parked around MSP.
12. Why is this woman allowed to live on the street at Magnolia & Slater. This gone on for too long with her dumbing trash, urinating on the street which I have witnessed more than once. Please explain why this continues. Fix this then rating will be better. Thanks
13. Too many homeless living in Mile Square Park. It doesn't feel safe to walk at the park. I've been in a few different grocery stores (Stater Bros & Albertson on Brookhurst/Ellis) when theft has occurred. Too many Asian restaurants. We tend to eat out in HB more than FV. We don't like the crapped resident al building going in. The area is too crowded. Fight the state like HB!
14. Transients are a huge problem when they block sidewalks, litter, harass residents, and use the sidewalk as a toilet. We would like to see the sidewalks clear from litter and debris. We would spend more money in Fountain Valley if we were haraased less by transients near Fountain Valley businesses. The parks in Costa Mesa and Huntington Beach are safe and patrolled. We feel safer in Huntington Beach and other cities that have addressed the transient problem. We were harassed three times by transients while walking to the farmers market in Mile Square Park. We used to go every Friday and now we avoid the area.
15. mile square park there are many homeless people

**City of Fountain Valley Response:**

Thank you for the feedback regarding the City's Police Department services. We appreciate the concern our residents have shown toward the homeless population in Fountain Valley. The Police Department recognizes the impact of homelessness on the quality of life our residents and visitors enjoy. We continue to implement solutions to preserve and enhance your community experience by providing outreach services to our homeless community and enforcing the law compassionately.

The Police Department contracts with City Net to provide outreach services and assists transitions into supportive housing. The City also has a partnership with the Central Cities Navigation Center (CCNC) in Garden Grove to provide beds for 13 unhoused individuals or couples. The initial statistics are promising, as 5-8 individuals or couples weekly on average have been housed since the opening of the CCNC in June 2024. The CCNC assists their clients in transitioning to permanent housing, which leaves open beds for the City to utilize shelter services.

The Police Department is working with the Attorney for the City to update our anti-camping ordinance in light of recent court decisions that support enforcement. The Police Department is taking a proactive approach by embarking on an educational campaign with homeless individuals on the upcoming authority to enforce the anti-camping ordinance. The Police Department will also begin to follow the guidelines on encampment removal outlined in the Governor's Executive Order after the ordinance is ratified by City Council. The Police Department continues to work with the Attorney for the City on other viable alternatives through the court system to support care and coordination of resources and supportive housing.

The Police Department continues to work with our County partners, including the Orange County Sheriff's Department and O.C. Parks, to address homeless issues on the County side of Mile Square Park. Officers have been conducting heavy enforcement on RVs parked along MSP at night, which has resulted in fewer RVs present. This is an ongoing operation.

The Police Department values our partnership with the community to meet the challenge of homelessness in our community. Department representatives engaged in an informative presentation and discussion with community stakeholders at the Mayor's Town Hall Meeting on August 7, 2024.

Lastly, the Police Department would like to reassure residents that we continue to take a proactive approach in enforcing quality-of-life crimes, which the Orange County District Attorney and our Attorney for the City continue to prosecute.

**SURVEY RESPONSES**

**Categorized**

**RECREATION & COMMUNITY SERVICES**

1. Not enough senior services. Stop charging \$1.25 to make water/trash payment automatic
2. Exercise common sense. We are a city that is increasingly composed of senior citizens. They seek quality of life and security. They look for programs that enhance their lives.
3. Better Senior Center Services Care - unfortunately there is no enthusiasm by some of the City Employees that work at the Senior Services. Too young to understand the 'Senior' Vibe! My friend attended Feb movie showing and walked out with others. Speakers were placed in back of the auditorium, attendees Cell phones were going off, individual's monitoring device kept beeping. No one came in to ensure participants were enjoying the movie. Also had caption on. They will never return and/or with me to attend the movie screening. Sad! Although we had a great time at Bingo Bash and everyone was very happy the City does this every year! Lots of fun and looking to attend next year : )
4. Hop on service is poor
5. Do not put pay parking at Mile Square Park.
6. I would like to see the BBQ event come back and more different types of restaurants the farmer boys, chilis, mangolin BBQ, things like theses give people more options. Rather than going to HB or Costa Mesa.
7. I like the fountain pen and advertised community events. I hope we continue to have more fun events, like the camping one coming up
8. We need a public pool and aquatic programs. Some of our neighborhood parks are very old and need updating (Fulton Park). Parts of the city do not have an option for internet providers because we do not have fiber optic. That leaves one choice - Spectrum. Spectrum knows this and keeps raising prices. No public tennis or pickleball courts in our city. Residents have to pay to use courts managed by Agape.

**City of Fountain Valley Response:**

Thank you for the feedback regarding the City’s Recreation and Community Services. We appreciate the support for seniors and senior programming and will include that as an item for discussion at an upcoming City Strategic Planning Session. Staff recognizes the age demographics of our community, and we continue to look for senior programs that will enhance their quality of life through special events, classes/clubs/groups, social and human services and through direct staff interactions. Additionally, the city has begun conversations with OCTA and other senior transportation providers to enhance the ride quality and consistency of the “Hop On” senior transportation program.

At this time, there are no further discussions related to Paid Parking zones within the City of Fountain Valley’s Sports Park or the exterior portion of Mile Square Park.

The City of Fountain Valley had an aquatics program that was operated through a collaborative use agreement with the HBUHSD and GGUSD. However, the facility rental cost and available pool time, along with the increased CA minimum wage, made the aquatics program financially unsustainable. However, we fully support water safety and encourage residents to look for swimming lessons and programs in neighboring cities such as Huntington Beach or at Goldenwest College.

Agape Tennis Academy at the Fountain Valley Sports Park offers low-cost tennis and Pickleball programming to the community. Additionally, the city offers free tennis courts at Ellis Park.

Lastly, we appreciate the support for the BBQ festival and other special events hosted at the FV Sports Park. However, it is important to maintain the proper balance between athletic leagues and game play, special events, and maintenance/downtime for the sustainability of the turf ball fields. Staff continually reviews submitted permit requests and looks for the most beneficial sports and special event schedule each calendar year.

Thanks again for the feedback and remember, Parks Make Life Better in Fountain Valley!

**SURVEY RESPONSES****Categorized****ROAD CONDITIONS / TRAFFIC LIGHTS**

1. Fix all the dam street potholes! 2. Inform street engineers that it is LEGAL TO TURN RIGHT ON RED in CA! At soooo m as my lights we have to wait the full long cycle to turn! If they added just 10" of street from sidewalk, we could turn tight! 3. STOP all the HDD - 100+ units/acre is obscene density! And zero done to improve ridiculously BAD traffic!
2. I think that the streets need major resurfacing.
3. Why are the traffic lights in many of the intersections not changing when their is no traffic. They used to work that way and now I can wait over 3 minutes for the lights to change, even if their is no cross traffic. This seems to have changed after the 405 Fwy expansion completed.
4. I have lived in FV for over 40 years, have NEVER seen our surface streets in such shambles. I never see our police patrolling busy Brookhurst for excessive speed, modified noisy exhaust violations & many various unsafe driving patterns. Where are they? With all this they claim this is "A Nice Place To Live"? Think again folks.
5. Ellis street between Brushard and Brookhurst needs to be resurfaced.
6. Please fix Ellis at the Brookhurst intersection
7. Neighbors and I have repeatedly requested parks dept to repair/repave walking path along greenbelt from Harper Park to Talbert. Requests have been repeatedly ignored.
8. The pavement on some arterial streets has not been maintained to expected standards. If things don't change, Fountain Valley's arterials will be as bad as Huntington Beache's
9. Fix roads please
10. Keep the roads in good shape, especially Magnolia & Edinger, Brookhurst
11. Street maintenance; potholes repairing
12. Please landscape the median down magnolia between slater and Talbert. Also the walking path near Fulton needs to be paved
13. Traffic signals are a mess. It takes forever just to travel a few miles these days. Synchronization seems non-existent & it takes forever to make a left turn. One example is the intersection at Ellis/Euclid at the entrance to the SB 405; there's not enough room here for me to explain how awful this is; please go drive this for yourself! Sensors at most signals rarely detect a motorcycle, which means riders are forced to run red lights at night when there is no traffic. We want to save money & water, yet we put complicated landscaping in medians & other places(like on Ward near the water dept), which costs more, uses more water(especially when so much is draining into the street), & requires constant maintenance. I love my city & like the idea behind this survey, but the survey design is poor, starting with the fact this comment box only shows a limited

amount of characters, discouraging people from writing too much... it's like someone just wanted to generate statistics so they can show how good the city is, instead of a deeper discussion. For example, "Feelings on Public Safety" is not solely about the PD. FVPD is awesome, but they can only do so much... there is a lot more to public safety, including policy/rules/laws, staffing, infrastructure, technology, education, etc. - so do you give the PD a low rating for things they can't control, or do you give them a good rating, which will pad the overall approval statistics?

14. Would like the lights better synced. NO McDonald's!
15. We pay enough in our taxes and property taxes, please fix the roads! Some are so bad now! And please work on getting the homeless out of our city! And also please put more thought into relocating coyotes!
16. Mile Square maintenance is magnificent and recent bridge landscaping is fantastic.
17. Please clean up the road potholes and garden medians. And stop cutting down all the trees! Fountain Valley looks like a cinder block city!
18. Kim is doing a great job of keeping us informed. A lot of our streets sustained major damage from too many heavy vehicles during the freeway construction. The 405 Improvement people owe us some repaving.
19. My street lights have been out for almost 4 weeks, (Staff) is useless. Ellis is a roadway disaster near Bushard and again at the new OC San building. there were votes for years not to have billboards, yet you still did it. Too many accidents with severe injury or death and only see Police following each other around they city. I know we dont pay them well, so we cant keep them. When will there be transparency in city hall??? Been here 56 years, i am so disappointed. Hoped you folks had done better.

**City of Fountain Valley Response:**

Thank you for the valuable comments and concerns regarding the City's roadways, traffic signals and street lights.

The Public Works Department has taken measures to address the impacted traffic and road conditions throughout the City, which was largely a byproduct of the I-405 Freeway Widening Project. The City currently is constructing this year's Arterial Roadway Rehabilitation Project, which is anticipated to be completed by Fall 2024, and includes the two most degraded pavement segments of roadway: Ellis Avenue between Brookhurst Street and Bushard Street & Warner Avenue between Brookhurst Street and Bushard Street. In addition, the Public Works Department is also nearing design completion of next year's Arterial Roadway Rehabilitation Project, Talbert Avenue between Brookhurst Street and Bushard Street & Euclid Street between Slater Avenue and Talbert Avenue, which is anticipated to commence construction in Spring/Summer 2025. The Public Works Department will also evaluate future opportunities through Capital Improvement Projects to enhance the City's arterial median landscaping for water conservation compliance.

Signal timing coordination was disrupted during construction of the I-405 Freeway Widening Project due to road closures and detour routes. In an effort to restore signal timing coordination, the City commenced the Citywide Signal Timing Project in Spring 2024. The project will evaluate and fine tune timing for each of the 55 traffic signals to create a cohesive and coordinated traffic signal timing network. The City is also participating in five (5) active OCTA led, multi-agency traffic corridor projects to improve traffic flow along the following corridors: Edinger Avenue, Warner Avenue, Slater Avenue, Talbert Avenue, Euclid Street. For any immediate traffic signal complaints, please call the Public Works Department at (714) 593-4433.

The City has a robust Street Light Network consisting of over 3,500 street lights. In order to maintain proper operation of the street lights, the City has retained a contractor for street light maintenance and repairs. Please visit the City's website at <https://www.fountainvalley.gov/>, and click on the "Street Light Outage" link under the "How Do I..." tab to report any Fountain Valley street light issues.

**SURVEY RESPONSES****Categorized****ADU's**

1. Please stop approving the ADU's.
2. The ADUs are ruining our city. Too many people living in an area meant for a single family residence. This will affect the quality of life in Fountain Valley.
3. Code enforcement needs to answer emails. Not enough parking with all the ADU's.
4. Not happy about neighbors building housing on existing lots
5. I know that it is outside the City's ability to control but the building of ADUs is not changing neighborhoods for the better.
6. That adu and sober livings in the single family neighborhoods is destroying the city
7. Not happy with the building of mansions and ADU's
8. Stop allowing sober living homes and adu being built so high. Also not happy with allowing all of they apartments being built so high. If this continues FV will need more officers to protect the city.

**DEVELOPMENT**

1. Please address the growing problem of Sober Living facilities in residential zones. The number and concentration of Sober Living facilities (unlicensed) is shocking.
2. Housing prices are atrocious. For someone that has lived in this city their entire life there are very few places I can afford. There is no affordable housing to be found which threatens my children's education if I can't afford to live in the city. For someone who is involved in this community it saddens me that we are more worried about attracting businesses instead of focusing on making this a nice place to live for everyone. Also, the biking and walking infrastructure in this city is terrible. We need to put emphasis on better bike lanes and traffic lights and intersections that favor pedestrians. You can't expect to add high traffic businesses and not update any of the other infrastructure to keep pedestrians and cyclists safe. The safety score above is in this regard, not law enforcement. Next survey you should allow comments individual questions since many of this are vague and broad.
3. I love FV. Please have more open spaces and parks with tennis courts.
4. We would like it to be more efficient, smoother for developers to get housing projects approved or new businesses started.
5. Council needs to listen to what the people in FV want and do something about it. Don't let it go in 1 ear and out the other. Need to squash Sober Living in neighborhoods. Build a dog park.
6. I am against buildings greater than 3 stories. 4 is pushing it. I don't want tall high density

housing near Green Valley tract. I am against The Crossings project having high density housing. I am also concerned about overcrowding at Cox Elementary school if all this housing is built. Cox is the closest school to these projects.

7. Affordable housing
8. City staff often not responsive to voices of residents. For example, have contacted city multiple times about a "permanent" garage sale on Warner by Ward. Is a traffic hazard as people brake for it. Does it every weekend and some weekdays. Know this is not allowed but nothing is done about it. Another problem is residents are not informed to development plans in their area until the planning commission and city council have already made up their minds
9. There is an overemphasis on beautification when it pertains to residential properties. The city enforcement officers go around and nit-pick people's home and reference different codes that no resident is aware of. We do not live in an HOA, the city should stop acting like an HOA. We never received a code/regulation book. Concentrate on more pressing issues like economic stability. Work to bring more businesses to Fountain Valley. It seems like the City Enforcers enjoy sending notices to homes for trivial things like having christmas lights beyond 30 days, it all seems so arbitrary. Also, the city should offer services to help senior citizens who receive these notices. Also the city should look into the property where Boomers was and get shops, restaurants, and a brewery. Make it a destination place so we can attract more visitors. We hardly have places like this in the city.
10. We should spend less money on police and more money on community infrastructure. We need to look out for the health and well-being of our residents, especially senior citizens and unhoused people. We need to provide services to the homeless people who are becoming more prevalent. How can we help them? Arresting them doesn't do any good. Arresting them and making them leave behind their belongings is even worse.
11. Fiber internet for the entire city!!!
12. Would love a dog park. Would hate to see los Cab go condos. Would be a great loss to the city
13. Limit high density housing, surface streets cannot accommodate the increase in traffic. Also the talk electronic billboards are a terrible idea. Will distract drivers and lower neighboring residential property values.
14. Cost of living is too high (everywhere in Cali). Al's there are not enough parking spaces anywhere in the residential areas of the city. I can't even have anyone come visit me because there isn't any parking near my home.
15. Tried for a month to get plans approved for a backyard remodel. That was not a pleasant experience.
16. Keep this a residential community without rehabs and hi/rise apartments everywhere. Continue to work on speed problem on major streets.
17. Please take away the sky any more as has happened new multi-story structures allowed to be built with little on no setback from the roadways. This create a tunnel or "rat caught in amaze" effect. It is why I dislike Irvine so much. The openness of the area was

vastly diminished! I am starting get the same feeling when I drive on Ellis and even the Newhope/Warner intersection! The newest structures have “taken the sky away!”

18. I made 2 phone calls to the planning department and both have gone unreturned. This is causing me to be concerned about transparency at City Hall.
19. Please keep us better informed and keep FV a small city with NO HIGH RISES
20. Do not agree with plans of any high density development. It ruins the overall feel and look of the city. Focus on improvement not just bring in more people to accumulate tax dollars. Work with business owners to maintain and improve strip malls, parking lots and other commercial buildings without raising rent.
21. The city needs to realize how bad the traffic areas are that are being considered for residential developments. This 72 unit apartment complex that is being considered is horrible. Have they looked at the traffic already congested on Warner, Magnolia and Newland? You add that many units and it will be a disaster! Not to mention the homes along El Rancho and the green belt! Stop the nonsense.
22. Fund locally so we can tell Sacramento to pound sand when Governor Nuisance edicts high-density housing, etc.
23. FV is a "pass-through" city for a lot of traffic, where drivers are going through FV, not "to" FV. When the traffic is very heavy, it is almost impossible to leave local neighborhoods. When cars are bumper to bumper, turning either left or right is subject to finding polite drivers who will let you in or across. Exits from residential streets should have "Do Not Block" markings for residents to exit safely.
24. Too much building without proper infrastructure. Takes me forever to get out of my neighborhood onto main streets. Traffic is horrible.
25. Short term rental is unsafe. Around my block has some short term rental (AirBnB) check in/out at night. feel kinda unsafe when always strangers (I will post those online if...)
26. Can we get some popular food eateries and not so much of the same things? Same type of food is at every corner
27. I think over the next ten years the biggest challenge facing the city will be how Fountain Valley gets built out, and how to deal with all the parking issues that higher density housing brings
28. Some of the streets are a mess and need to be resurfaced. I like the yellow frame on the traffic lights but all lights should be done. (Foxglove & Magnolia) The traffic when Vista View School gets out is ridiculous. Our street is all retired people and no ambulance or fire department (if needed) could get past the line of cars waiting for students. We need more good restaurants in the city and a variety - not just Vietnamese. Police are slow to respond. There should be more people responding to property complaints. Some sidewalks are so overgrown, you can't walk on them.
29. Trying to get permits at city hall is terrible. I have a family member that owns in HB and it's much easier in every way. Also, I'm concerned with how information gets distributed in FV. Seems like important issues only get shared to very few people and then sneakily announced. I learn more from people sharing online than I do from the city itself.

Something seems wrong here. Also there seems to be this focus on revenue. Which isn't bad, as long as you don't sacrifice what makes FV a nice place to live. We don't need to be the biggest city that makes the most money, we need to stay a nice place to live. Please don't lose track of that. New services are not what I want. I want the community to stay "nice." I'm not willing to sacrifice the niceness for more services. I'm watching city council, how they vote on topics. And I'll remember that when it comes time for me to vote for council members.

30. Euclid site must consider residents surrounding it by only allowing 3 stories at the most with a barrier landscape stipulated around the residential perimeter similar to the 55 and above property by the senior center.
31. How many MacDonaldds do we need?
32. The city does not consider how more housing will affect quality of life and traffic. The congestion around Los Amigos is dangerous and there does not seem to be anyone actively trying to resolve the situation. The lack of partnership with the county regarding the homelessness in Mile Square is offensive. This problem has gone unchecked and is getting worse. Furthermore, the people living there are trespassing on middle school grounds during school hours, creating extremely unsafe conditions.
33. I was very impressed that Fountain Valley has taken a stand to support families with too many sober living homes on their streets.
34. Our city council is driving us out of FV. It will no longer be a nice place to live once they build these 5 story+ monsters in our backyards. My realtor told me I can't even sell due to the 5 story+ horror being built right next to me (I never thought I would have to move, I love my home) but I won't have a garden, ocean breezes, sunlight and instead will have 5 stories of people looking into my home/yard. City council is getting paid big for these developments...they have sold us out. I can vote them out but the damage is already done. My whole neighborhood is beyond upset with them and what is about to happen to us. And yes, I attend all the meetings. But it doesn't make a difference. Other than the City Council...our city is the best. my heart is broken over what they are doing to us. Please change your mind...it isn't too late. I don't want to move.
35. against high density housing would like a few american restaurants no more ethnic
36. Is there anyone with authority in this town that is not in bed with developers?
37. Fountain Valley is an extremely small city compared to its surrounding cities. I feel it's imperative to focus on community rather than attracting the biggest revenue from rental residences. We need to revisit school district boundaries and educational needs and programs. The original homeowners may be aging out, but maybe their kin would move back and raise their families here if our city focused on children. Isn't it a little redundant to get rid of our recreation to build rentals to get the city money? I don't want to have to leave the city to spend my money on things for my kids. Also our water is terrible. How can we have a name like Fountain Valley with tap water that makes you sick and produces red algae? And last but not least, I feel like residents are asked their opinion to pretend we have a voice when decisions are made regardless. It's all about money. There are better ways to make money than rental properties. The future aka children need more from this city and current residents would be happy to spend

money on recreation and shopping in our own neighborhood. It's not all about restaurants either. Give breaks to local farming to keep or pass down the land. I grew up here and as I was a young adult I lived all over. I came back to be closer to my parents and now I rent but I rent from the owners I grew up with. I want my children to have the same recreation and opportunity. And being in the GG school district really takes a toll. Activities, games, etc are far and sense of community is lost.

38. Concerned about the high density housing that I've heard is coming traffic and businesses are already too busy and crowded...from what I understand, this is being forced on all cities by the governor...problem with this is the governor will eventually be replaced, the over crowding and congestion will be here from this point on, with the only solution for residents is to move away.
39. Allowing McDonalds, Goodwill, apartments and promoting discount cigarettes are not improving the city.
40. Traffic after 405 project has not improved flow out of Tamura track. Were often stuck during high traffic times and cannot get out timely to get kids to school. Also the racing on Warner and Magnolia at night is really scary. I have two new drivers and I'm worried about them get caught up in an accident or being hit by one of these kids racing through.
41. The city seems to have really gone downhill since we purchased our home in 2019. For one milesquare park is riddled with transients, tents and trash. I am at the park every single day exercising and have seen the decline over the years. Second, council wants to out a 5 story rental& housing unit at heil and Euclid? Have any of you actually spent anytime at that intersection? 400 units equals 800 more cars. Milesquare park is the heart of this city and is beautiful. Between the homeless and the monstrosity being built across the street I'm afraid it will no longer be a beautiful or safe place to go for families. Fountain valley is starting to look like Santa Ana. I should say I am not against housing going in. A matter of fact I believe bringing young families into the city is good but the location chosen was not well thought through. I am at that intersection daily and it's one of the worst for traffic and accidents. The other side on harbor is even worse and like the 405 at rush hour. You will be boxing the residents off heil in. Wait and see the accidents there have already been several at heil and Euclid. What a stupid decision.
42. I applied for a grant, received the grant, and then lost the grant due to difficulty getting a city-approved contractor. Then, with no phone call or any verbal communication, received a letter that I lost the grant. I'm 96 years old, and have been a tax payer in Fountain Valley since 1964. Shameful way to be treated by city employees.
43. Sober living homes have to go. They are ruining our neighborhoods
44. City Council - Please listen to the concerns of the residents, especially in regards to new businesses that will greatly impact their quality of life. One example - plans for a 3rd McDonald's at Talbert and Magnolia should be denied. Also, please do your best to inform all residents of changes, new building plans, etc. for the city.
45. New Dutch Bros on Magnolia & Talbert has resulted in dangerous traffic conditions on Talbert. A McDonald in the same area would make conditions much worse still. Don't allow McDonalds to build there

**City of Fountain Valley Response (ADU's):**

Thank you for responding to the City's recent survey and for indicating a concern regarding Accessory Dwelling Units (ADUs). Unfortunately, the State of California has taken away local control and has mandated that City's allow for ADUs on residential properties while also severely limiting the City's ability to enact appropriate regulations and standards. For those limited areas where the City has retained some ability to regulate ADUs, it has done so. The ability to limit ADUs in general or regulate their height, setbacks, parking requirements and many other development standards, however, has been eliminated by recently adopted State laws.

**City of Fountain Valley Response: (Sober Living Homes)**

Sober living and recovery homes are a vital step in the recovery process. The facilities allow patients to live in an environment that fosters healing and recovery. However, many of the facilities are in locations, particularly in residential neighborhoods, where they were never intended, planned, or agreed to by the community.

While sober living homes serve an important purpose, until recently, cities in California were permitted to regulate their location and operation. Over the years, however, the federal Americans with Disabilities Act and the State of California eliminated local control, overriding local regulations and mandating that sober living homes be allowed in all residential areas.

More recently, local cities have adopted ordinances creating sensible regulations which have been effective and are also the subject of litigation. The Fountain Valley City Council adopted similar regulations that provide sensible oversight of group homes, including sober living facilities. The new regulations allow existing sober living facilities one year to come into compliance with the new regulations. This one year period ends on March 1, 2025.

Please continue to visit the City's website over the next few months as we provide additional information on the recently adopted ordinance and related enforcement. To report any issues with a sober living facility in your neighborhood, please email the Code Enforcement Department at: [CodeEnforcement@fountainvalley.gov](mailto:CodeEnforcement@fountainvalley.gov)

**City of Fountain Valley Response: (General Development)**

Thank you for completing the recent City survey and for raising a concern regarding new residential developments proposed in the City.

Recently, the City adopted a new Housing Element to comply with State Mandates. As part of this Housing Element, the State required the City to accommodate 4,839 units in the City during the eight year period of 2021 to 2029.

To accomplish this goal, the City identified a number of properties that could be utilized for single and multi-family housing. These are not City initiated projects. They are private developers who are taking advantage of the City's new Housing Element which was adopted to meet the provisions of State Law. More information regarding proposed projects can be found here: <https://www.fountainvalley.gov/409/Current-Projects>. These projects are

currently under review by the City’s Planning, Building, Engineering and Fire Departments. There is also separate environmental review being performed by third party consultants to ensure compliance with the California Environmental Quality Act (CEQA). Once the projects are ready for consideration by the Planning Commission at a scheduled public hearing, notices will be mailed to residents within 1,000 feet of the project areas. The City will also provide meeting notices through social media, its website and City newsletters.

If the City failed to adopt a Housing Element which was approved (certified) by the State Housing and Community Development Department, it would be subject to what is known as, “Builder’s Remedy.” Builder’s Remedy is a provision in State law that prevents cities without a substantially compliant housing element from denying certain housing project, even if the project is inconsistent with the City’s zoning or general plan land use designations.

**City of Fountain Valley Response: (responsiveness/permitting)**

Thank you for responding to the City’s survey and for providing feedback regarding your recent experience receiving services from the City of Fountain Valley. The City of Fountain Valley strives to provide an excellent customer experience. We appreciate the feedback you have provided and we will investigate the matter and ensure we meet your expectations in the future.