



City Net Impact Report

Fountain Valley

July 1, 2023 – September 2023

259

Client Interactions

90

Clients Enrolled

7

Positive Exits



17

Clients Document Ready

On average, this can take 3-6 months.



3

Clients referred to bed reservation queue

35 Days



Average time on bed reservation queue

266

Service Transactions



(ex. Case management, transportation, referrals, connect to income etc.)



Success Story:

- After being unhoused and living on the street for over three years, a client contacted City Net in September for housing assistance. The case managers enrolled the client into the Yale Navigation Center soon after the meeting. (Continued Page 2.)

38

Clients referred to community queue



231 Days

Average time on community queue

3

Exits to shelter



3

Exits to permanent housing

OUTREACH HIGHLIGHTS

The Fountain Valley team collaborated with Fountain Valley PD. In a particular case, they were able to be connected to a client who was momentarily bridged by PD. She was unaware of the resources offered, and so, the team were able to inform her about shelter and the housing process.

SUCCESS STORIES

With shelter no longer the client's primary focus, they focused on obtaining the client's essential documents, including his birth certificate, to prepare him for permanent housing. The client shared his immense gratitude for City Net's assistance and support, mentioning that he hopes to obtain permanent housing for the first time in three years.

- A client and his family have been dealing with chronic homelessness on and off since 2021, and in that time, they've worked with City Net to obtain permanent housing. However, the clients never received a housing voucher before the end of their stays in shelters and motel programs, which led to them feeling discouraged about having a home. A few months ago, the client and his family entered a shelter again and worked tirelessly to have all their essential documents prepared. In September, the case managers connected the family to a housing voucher! With renewed hope, the client plans to work with Cal-AIM for further housing navigation.